



snoc

CARE INSTRUCTIONS

ALUMINUM

FOR ENQUIRIES PLEASE CONTACT
+90 850 800 64 64 - info@snoc-eu.com

snoc-eu.com

CHARACTERISTICS

Our aluminum furniture is meticulously crafted through precise stretching and heat treatments. Electrostatic powder coating is applied to our aluminum furniture. It is important to take care of your aluminum products from chemicals used in gardens, fertilizers, high pH water for irrigation, and high salt content in coastal areas.

CARE & MAINTENANCE

- We recommend using the Aluminum Touch-up Kit to repair paint damage, scratches, and use-related stains.
- Furniture should be periodically cleaned thoroughly with a clean, soft cloth and soapy water.
- In coastal areas, furniture should be frequently washed and rinsed to remove salt deposits that may damage the finish.
- We recommend using a mild soap.
- When maintaining your aluminum furniture, rinse with water and dry with a soft cloth.
- Do not use abrasive or harsh chemical cleaners on the surface.

RECOMMENDATIONS

- To prevent water stains, avoid allowing water to accumulate or stand on the surface of your furniture. Dry it with a dry microfiber cloth.
- When moving your furniture, avoid dragging it along the floor.
- Use felt pads on the bottoms of objects that will remain on the tabletop for an extended period. This is particularly important for natural stone materials or items that retain moisture. Use coasters for beverages.
- We recommend using SNOC protective covers that are tailored to fit your furniture.
- When using protective covers, ensure that your furniture and cushions are clean and dry.
- When covering your furniture with a protective cover (for situations when the product will not be used for an extended period), if possible, remove the cushions.
- If the cushions get wet, ensure that all the water drains out by keeping the zipper facing downward and the zippers open while allowing them to dry.

The information included in these materials is guidance on the proper care and maintenance of SNOC products, but this guidance can not be considered a guarantee of specific results. SNOC is not liable for any damage resulting from care and maintenance activities. Information from suppliers of chemicals and cleaning solvents, including but not limited to label instructions, should always be followed.



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ROPE

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CHARACTERISTICS

Rope is suitable for all weather conditions; it combines the classic appearance of rope material with the highest quality synthetic fibers to achieve superior durability. Skilled craftsmen hand-weave the rope around powder-coated aluminum frames or Teak wood creating lightweight and corrosion-resistant furniture.

CARE & MAINTENANCE

Cleaning Stained Areas

- Use a soft-bristle brush or a hose with water/air spray to clean any kind of stain or dirt.
- Dry with a soft cloth
- Powerful washing with 83 bar (1200 PSI) pressure is also effective. Keep the pressure washer approximately 30 cm away from the furniture.

Comprehensive Cleaning

- Mix warm water with a mild soap and clean with a soft bristle brush.
- Avoid using abrasive cleaners.
- Rinse with water and dry with a soft cloth after the cleaning process.
- Powerful washing with 83 bar (1200 PSI) pressure is also effective. Keep the pressure washer approximately 30 cm away from the furniture.

RECOMMENDATIONS

- It is essential to clean your furniture during use and before storage.
- If your furniture is exposed to a salty environment, rinse it weekly to remove all salt.
- Avoid allowing water to accumulate on the surface of the furniture and cushions.
- We recommend using our SNOC protective covers, customized to fit your furniture.
- When using protective covers, make sure your furniture and cushions are clean and dry.

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CARE INSTRUCTIONS

FABRIC

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CHARACTERISTICS

SNOC fabrics are produced with environmentally respectful manufacturing processes. Designed for outdoor use, they are UV-resistant, ensuring long-lasting performance against sun exposure and various climatic conditions.

The fabrics are treated to help resist, water-repellent and treated against mold, providing high resistance. Thanks to their quick-drying and easy-to-maintain properties, they offer practical and durable solutions for outdoor environments.

SNOC fabrics feature a protected surface for enhanced performance. Although highly resistant to external factors, cushions should be removed and cleaned if they become excessively wet or exposed to prolonged humidity to maintain optimal condition.

CARE & MAINTENANCE

Regularly use a dry, soft-bristle brush to remove dust from the fabric. In case of stains, it is important to quickly address it before it sets into the fabric.

For Daily Stains

- Mix mild cleaner or fabric cleaner with warm water and apply it with a soft-bristle brush.
- After the cleaning process, rinse thoroughly.
- Open the cushion zippers facing downwards to ensure all the water has dried, and allow them to air dry.

RECOMMENDATIONS

- Avoid allowing water to accumulate on the surface of furniture and cushions.
- When all SNOC products are not in use, we recommend using our custom-made protective covers for the products. Before using the protective cover, ensure that the furniture is thoroughly cleaned and dried.
- If the cushions get wet, leave the zippers open and face it downward to allow all the water to drain.
- Prior to storage, the cushions should be completely clean and dry.
- If storing the cushions separately is not possible, place them flat on top of the seat cushions before covering them with the protective cover to ensure a proper fit.

HOW TO CLEAN?

SNOC fabrics are designed to be stain-resistant and highly durable. In below, there are instructions on how to remove common stains. For best cleaning results, address stains as soon as they occur. Deeply ingrained stains may require professional cleaning. After cleaning, make sure to rinse the fabric thoroughly.

- To remove surface dust or dirt, use a vacuum cleaner or a soft brush with gentle brushing motions. Once the dirt is removed, rinse the stained area with clean water.
- For oil-free stains (such as chocolate, mustard, ketchup, coffee, or red wine), mix ¼ cup

of neutral detergent with 1 cup of warm water. Dip a clean and damp sponge into the solution and gently pat the stained area from the center outward, avoiding rubbing. Rinse thoroughly with clean water.

- To disinfect, we recommend using a solution of 70% isopropyl alcohol mixed with 30% water. Dip a clean cloth into the solution and gently rub the stain.
- Stubborn stains may require professional cleaning.
- During rainy weather, prevent water from entering the cushions by either removing them or covering them with a protective cover. If the cushions get wet, allow them to dry outdoors.

IMPORTANT: Do not use stain removers, solvent-based detergents or hydrogen peroxide-based solutions. These types of cleaners tend to damage the fabric's resilience, fade its color, and reduce its suitability for outdoor use.

STAIN	HOW TO CLEAN?
Barbecue Stand	Dab the stain quickly with a sponge soaked in a solution of 1 part dish detergent to 20 parts water; rinse thoroughly. For stubborn stains, continue with a fabric cleaning solution if necessary. Rinse thoroughly.
Dirt/Mud	Dab the stain quickly with a sponge soaked in a solution of 1 part dish detergent to 20 parts water; rinse thoroughly. For stubborn stains, continue with a fabric cleaning solution if necessary. Rinse thoroughly.
Grass Stains	Dab the stain quickly with a sponge soaked in a solution of 1 part dish detergent to 20 parts water; rinse thoroughly. For stubborn stains, continue with a fabric cleaning solution if necessary. Rinse thoroughly.
Lipstick/Other Cosmetics	Dab the stain quickly with a sponge soaked in a solution of 1 part dish detergent to 20 parts water; rinse thoroughly. For stubborn stains, continue with a fabric cleaning solution if necessary. Rinse thoroughly.
Rust Stains	Saturate the stain with lemon juice, sprinkle salt on top, and scrub the stain. If needed, reapply lemon juice and let it sit for 24 hours. Rinse and repeat as necessary. Then wash with a solution of 1 part dish detergent to 20 parts water. Rinse thoroughly. Do not use bleach!
Alcoholic Beverages	Mix 1/4 cup of dish detergent and 1/3 cup of white vinegar in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.

FABRIC



STAIN	HOW TO CLEAN?
Strawberries	Mix 1/4 cup of dish detergent, 1/2 cup of white vinegar, and 1 cup of water in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Bird Droppings	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Dried Blood	Mix 1/4 cup of dish detergent and 1/2 cup of ammonia in 1 liter of water. Use hydrogen peroxide and a fabric cleaning solution for stubborn stains.
Butter	Apply cornstarch as an absorbent. Remove excess starch and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Charcoal	Vacuum the charcoal pieces, then clean with a solution of 1/4 cup of dish detergent to 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Chewing Gum	Treat with isopropyl alcohol. Then clean with a solution of 1/4 cup of dish detergent to 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Chocolate	Mix 1/4 cup of dish detergent and 1/2 cup of hydrogen peroxide in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Coffee	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Cola	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Pastel Paint	Treat with isopropyl alcohol. Then clean with a solution of 1/4 cup of dish detergent to 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Egg (Raw)	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Food Coloring	Mix 1/4 cup of dish detergent, 1/3 cup of white vinegar, and 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.

STAIN	HOW TO CLEAN?
Machine Oil	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Ink (Ballpoint Pen)	Mix 1 liter of lukewarm water with 1 tablespoon of dish detergent. Apply the solution to the product by dabbing. Wait for 3–5 minutes, then rinse with clean water.
Ketchup or Mustard	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Mold	Mix of 100 ml of white vinegar and 1 teaspoon of baking soda in 1 liter of water. Apply the solution to the product using a spray bottle. Wait for 10 minutes, then scrub the surface with a brush.
Milk	Mix 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Nail Polish	Mix 1 liter of lukewarm water with 1 tablespoon of dish detergent. Apply the solution to the product by dabbing. Wait for 3–5 minutes, then rinse with clean water.
Paint (Wet or Dry; Latex, Oil, or Varnish)	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Pen Marks	Vacuum, then clean with a solution of 1/4 cup of dish detergent in 1 liter of water. Use a fabric cleaning solution if necessary for stubborn stains.
Salad Dressing	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Liquid Shoe Polish	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Wax Shoe Polish	Apply a heated iron over a towel. Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution if necessary for stubborn stains.

FABRIC



STAIN	HOW TO CLEAN?
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Sunscreen	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.
Tomato Juice	Apply cornstarch as an absorbent. Remove excess starch with a straight edge and clean residue with dish detergent and water. Use a fabric cleaning solution or a strong grease remover for stubborn stains.

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INSTRUCTIONS

**PROTECTIVE
COVER**

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MAINTENANCE

Outdoor furniture should be covered when not in use, to protect it from external elements. Before placing the protective cover on the furniture, clean the surface by rinsing it with a hose and drying it with a soft cloth. Ensure that no residue is left on the surface, as it can lead to mold formation over time. During the use of the protective cover, clean any accumulated dirt or residue on the cover's surface once a month. Use a soft-bristle brush, cold or lukewarm water, and a mild, natural soap cleaning solution for your furniture. Avoid using chemical detergents. Allow the furniture to air dry only.

HOW TO USE?

- Thoroughly clean all furniture and cushions before storage. Allow the furniture to completely dry before storage.
- Cushions should be stored in a dry place when not in use for an extended period or during the off-season. Cushions should be completely clean and dry before storage.
- If storing cushions is not possible, lay them flat on the seat before covering. This ensures that the cover fits properly.
- Place the cover over the furniture; the protective covers are specially designed to fit the shape of each furniture piece. Ensure that the cover is fitted according to the shape of the furniture.
- For sections, arrange the furniture as you would normally and place each protective cover over the appropriate piece; secure the cover by pulling the pins located at the bottom to ensure complete coverage.

FEATURES

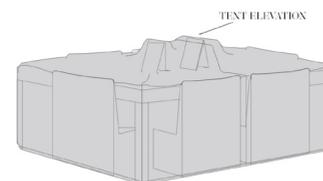
To ensure the long-term health and durability of your outdoor furniture, we strongly recommend covering them with protective covers during the off-season. Prior to covering, it is important to thoroughly clean and fully dry your furniture to prevent mold during storage. Please refer to our care documentation for detailed furniture cleaning instructions for each material type.

Our specially designed covers for outdoor furniture offer superior performance and are made from highly durable, breathable, stain-resistant fabric that is resistant to mold, tearing, and fading. They are the industry's choice for protecting furniture from dust, dirt, harsh UV rays, and challenging weather conditions.

- It is highly compatible with our outdoor furniture collections.
- It is made of durable fabric.
- The fabric consists of multiple layers and is based on a polyester fabric structure. It is reinforced with protective varnish (laca) coating and additional functional layers, making it highly durable and suitable for outdoor use.
- The fabric is resistant to mold and mildew.
- It is resistant to shrinkage, fading, UV rays, and harsh weather conditions.
- It maintains its shape without tearing or stretching.
- The fabric is suitable for all weather conditions and is waterproof.

TENT ELEVATION

To prevent water from pooling on the product, a tent elevation is created. This allows for proper water drainage and ensures that water flows away from the surface.



FREQUENTLY ASKED QUESTIONS

What type of fabric is used on SNOC protective covers?

SNOC uses highly durable, breathable, stain-resistant fabric that is resistant to water, mold, tearing, and fading, protecting the furniture from dust and dirt, harsh ultraviolet rays, and challenging weather conditions.

How can I use my SNOC protective covers?

Before covering the furniture with the protection cover, make sure to clean and dry the frame and cushions thoroughly.

- Whenever possible, remove the cushions to prevent mold issues in humid environments. However, SNOC protection covers are designed to accommodate cushions within the cover. Place the back cushions flat on the seat cushion(s). If storing the cushions separately, clean and dry them appropriately before covering.
- If your furniture has back cushions, place them flat on top of the seat cushions before fitting the cover. This will ensure a proper fit of the protection cover.
- If your protective cover is for a dining table set, make sure that all the chairs are pushed in as much as possible before putting on the cover.
- For dining tables, coffee tables, and side tables, it is recommended to place a tall accessory such as a vase, which will prevent water from pooling and allow it to flow downward, before fitting the cover.
- Place the covers over the furniture. If your cover has a zipper, open it before placing it over the furniture and then zip it closed securely. Fasten the cords underneath the protection cover by pulling them from both ends.

What should I do if my cover does not fit ?

- Check the label on the front of the cover to ensure that it is placed correctly on the intended product.

PROTECTIVE COVER

SNOC

- If your furniture has back cushions, place them flat on top of the seat cushions before fitting the cover. This will help the cover to fit properly.
- If your cover has a zipper, make sure it is open. This will make it easier for the cover to pass over the frame.
- If your cover came with tent supports, ensure that they are upright and placed against the flat surface of the product. If none of the above steps help, contact SNOC Customer Service at +90 850 800 64 64 for assistance.

What should I do if water is collecting in my cover?

- Ensure that all tent supports provided are in an upright position and placed against the flat surface of the product.
- Make sure that all back cushions are placed flat on top of the seat cushions. The cover is designed to help water flow by placing the cushions flat.
- Ensure that the cover is pulled down as much as possible to prevent any sagging that may cause water pooling. Tighten the cords to keep the cover taut and in place.
- Check the label on the front of the cover to ensure that it is the correct fit for the product's frame. If none of the above steps help, contact SNOC Customer Service +90 850 800 64 64 for assistance.

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